

Job Description for Library Associate (Full-time)

Lamar County Library System PO Box 289 144 Shelby Speights Drive Purvis, MS 39475 Phone 601.794.3221 Fax 601.794.3569 www.lamarcountylibraries.org

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Job Title: Library Associate

Supervisors: Library Branch Manager, Director

Direct Reports: None

Salary and Benefits: This position is a full-time (40 hours a week) position. The starting pay rate is (\$10.00 / hour). A comprehensive state benefits plan includes personal and medical leave, 10 paid holidays, health insurance, life insurance, State of Mississippi retirement (PERS) and Mississippi deferred compensation programs.

NOTE: LCLS will hire from within the system if the candidate meets the job requirements.

Job Summary

This full-time employee serves as support staff in the library environment assisting patrons and fellow staff; performs circulation of library materials using the library's computerized system including check-in/check-out; maintains borrower records; reserves items; assists with fines and fees; organizes and maintains the library collection; assists Library Manager in maintaining a welcoming atmosphere and organized facility; assists with programming (which may include evening programs; assists at other branches as needed; assists with displays; performs all other duties assigned by Library Manager and/or Director.

Key Responsibilities

- Greet the public
- Assists patrons in using the library's electronic and print resources
- Create and manage patron accounts
- Check materials in and out using the library's computerized system
- Receives and shelves in-coming materials and preparing outgoing materials
- Collect and record fines and fees for services
- Ensure adequate supplies of office materials are available
- Collect statistical data
- Ensure a welcoming physical atmosphere while being considerate of patron and staff safety
- Perform maintenance or housekeeping as necessary
- Demonstrate a clear understanding of library policies
- Ability to exercise judgment in non-routine situations
- May serve as person in charge in Library Manager's absence
- Assists with or creates library displays
- Assists with or performs library programs
- Assists at other branches as needed

Requirements

A high school degree or equivalent is required. Excellent interpersonal skills are a must. The Library Associate must be able to deal effectively with the public and other employees. A library degree or familiarity with library databases, computer software, word processing, and the Internet is a plus.

Core Competencies

Work Ethic: Is productive, diligent, conscientious, punctual, and efficient; abides by policies and procedures; participates in professional development activities. Service Orientation: Seeks to understand the needs and expectations of patrons and strives to meet or exceed the needs; treats customers with respect, responding to requests in a professional manner.

Communication: Concisely and accurately answers questions; explains or conveys information to the public and coworkers; demonstrates effective oral and written communication skills.

Self-Management Skills: Effectively manages emotions and maintains a positive attitude; works effectively and cooperatively with others; manages time wisely; prioritizes tasks appropriately and effectively multitasks.

Customer Relations: Understands the mission of the library and applies this while dealing with patrons; communicates the importance of library services to the public; treats all patrons and co-workers with courtesy and respect; projects positive image of the library.

Library Technology: Proficient in operating computer equipment and utilizing various software programs; proficient in electronic search techniques in the library catalog, online databases, and the Internet; proficient in operating other office technology including FAX, copier, printer, etc.

Professional Maturity: Manages conflict and diffuses situations; knows when to refer an issue to the appropriate management level or when to notify police or emergency services; maintains confidentiality.

Lumberton Public Library 106 West Main Street Lumberton, MS 39455 601.796.2505 Oak Grove Public Library 4958 Old Highway 11 Hattiesburg, MS 39402 601.296.1620

Purvis Public Library 122 Shelby Speights Drive Purvis, MS 29475 601.794.6291 Sumrall Public Library L.R. Boyer Memorial Library 103 Poplar Sumrall, MS 39482 601.758.4711

Working Conditions

Some evenings and occasional Saturday work required; may work all day, for consecutive days, alone in the branch; continual and demanding contact with the public. May be required to work at a branch other than home location. Tasks may be repetitive and may require sitting or standing for long periods; ability to work both independently and as part of a team; must deal with mathematical computations and money; tasks may require attention to detail; must work with all age groups from toddlers to senior citizens; will have to use step stools, book trucks, vacuums, and dollies; will have to lift upwards of 50 pounds; may encounter dusty situations or situations where climate control is not available.

Physical Demands

Locate and obtain books and materials throughout the library of a wide variety of shapes and sizes; stand or sit at a computer workstation for extended periods of time (high manual dexterity, limited movement or change of position); reach library materials at high and low levels (bending, stooping, squatting, twisting, turning, and reaching above head using a stool required); use of repetitive motion of hands and arms; push fully loaded book carts across the library room, lift and carry materials which may weigh up to 45 lbs. (boxes of books, equipment, furniture), push/pull up to 100 pounds (on dollies or wheeled book carts) and do speed work with hands and forearm rotation; visual acuity needed to read computer screens, library material spine labels, etc.; may be exposed to dust and changes in temperature.

Disclaimer

The above declarations are not intended to be an all-inclusive list of the duties and responsibilities of the job described, nor are they intended to be such a listing of the skills and abilities to do the job. Rather they are intended only to describe the general nature of the job.

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